



#7

LIST OF REFERENCES SUBMITTED BY APPLICANT

(Use several sheets if necessary)

ATTY. DOCKET NO.

10480-0007-999

APPLICATION NO.

09/781,591

APPLICANT

Luosheng Peng

FILING DATE

February 8, 2001

GROUP

2663

U.S. PATENT DOCUMENTS

*EXAMINER INITIAL		DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
DD	AA	US 6,304,906 B1	10/16/01	Method and Systems for Allowing Data Service Systems to Provide Class-Based Services to Its Users			8/6/98
DD	AB	US 6,023,722	2/8/00	High-Availability www Computer Server System with Pull-Based Load Balancing Using a Messaging and Queuing Unit in Front of Back- end Servers			7/23/97
DD	AC	US 2001/0040887 A1	Pub. Date: 11/15/01	Apparatus and Methods Enhancing Call Routing to and within Call-Centers			7/10/01

RECEIVED
JUL 31 2002
Technology Center 2600

FOREIGN PATENT DOCUMENTS

		DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION	
							YES	NO

OTHER REFERENCES (Including Author, Title, Date, Pertinent Pages, Etc.)

EXAMINER

Duc Duong

DATE CONSIDERED

8/7/04

*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.